

# NEWS RELEASE

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FOR IMMEDIATE RELEASE

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# SCAM ALERT

## Message from: Citibank Server

(Phoenix, AZ – October 8, 2003) Arizona Attorney General Terry Goddard is warning Arizona residents of an internet e-mail scam that states it is sent "by the Citibank server" to verify the Citibank Member's e-mail address. Residents throughout the state are receiving this internet e-mail message requesting verification of account information. Residents are requested to provide personal information - their e-mail address, ATM/debit card number, PIN number.

"This is just another way for unscrupulous individuals or businesses to obtain your personal and account information," said Goddard. For more information about this hoax, please visit [www.citibank.com](http://www.citibank.com) see Consumer Alert, Beware of Fraudulent Sign On PopUps. Also, for more information regarding e-mail fraud - how not to become a victim, how to report it, etc., please click the bottom of Citibank's website entitled "about e-mail fraud."

Attorney General Terry Goddard reminds residents that if you receive an e-mail requesting personal and account information, verify the request by contacting the business and speaking directly with a business representative.

If you feel you have been a victim of this hoax, immediately:

1. Contact Citibank. If you have provided any personal information in response to this e-mail hoax, contact Citibank immediately at 1-800-374-9700
2. Call the credit bureaus - see [www.ag.state.az.us/cybercrime/idtheft.html](http://www.ag.state.az.us/cybercrime/idtheft.html)
3. Contact the Federal Trade Commission at [www.consumer.gov/idtheft](http://www.consumer.gov/idtheft) or call 1-877--ID-THEFT (1-877-438-4338).